

CAMPING LE KERVASTARD***

TERMS AND

1 – BOOKING CONDITIONS

The reservation becomes effective after receipt of the deposit corresponding to 25% of the total amount of the stay + the booking fee of 15€ and the booking contract duly completed and signed.

The reservation is made on a personal basis. It is not possible to transfer or sublet your reservation without the agreement of the campsite.

Minors must be accompanied throughout their stay by their parents or legal guardians.

The campsite reserves the right to refuse access to families or groups that would arrive in excess of the capacity of the rented accommodation.

2 – ARRIVALS / DEPARTURES

Rental stay: Arrivals are between 4pm and 7pm (please contact us if you arrive late). Departures are before 10am (a schedule is held at the reception).

Reception hours: 9am-12pm / 3pm-7pm.

3 – TERMS OF PAYMENT

Your reservation is considered final once it has been confirmed in writing by us. You will have to pay the balance 30 days before your arrival, otherwise the reservation may be considered cancelled and the deposit retained.

For bookings made less than 30 days before the start of your stay, full payment will be requested at the time of booking.

4 – CANCELLATION OF YOUR STAY

1. *Modification of your reservation :*

Changes to your booking can be made free of charge, subject to availability. Any modification of the dates of your stay must be made by hand and can only concern the 2024 season.

In the absence of a message from you indicating the change of your arrival date, the accommodation may be available for sale again 24 hours after the arrival date mentioned on the contract, and you will consequently lose the benefit of your reservation.

2. *Unused accommodation :*

Any interrupted or shortened stay (late arrival, early departure) due to your fault will not be reimbursed.

3. *Cancellation by the Campsite :*

In case of cancellation by the campsite, except in case of force majeure, the stay will be fully refunded. However, this cancellation cannot give rise to the payment of damages.

4. *Cancellation by the Camper :*

Any cancellation of a reservation must be made in writing (by registered letter) to the campsite. The amounts paid will be reimbursed after deduction of the amounts specified below. If the cancellation occurs :

More than 30 days before the start of the stay: the deposit will be retained by the campsite.

Less than 30 days before the start of the stay: 100% of the amount paid will be retained by the campsite.

5. *Cancellation insurance :*

The campsite offers you an optional Cancellation and Interruption insurance in your rental contract.

Our partner undertakes to reimburse all or part of the stay only to customers who have taken out the insurance.

In case of cancellation, please inform the campsite of your withdrawal as soon as an event preventing your departure occurs by mail or email. If the claim is foreseen in the general conditions (available on the website or from the campsite), notify the insurer within 48 hours and provide all necessary information and supporting documents. The text will be sent to you by Campe cover.

5 – MEDIATION

In the event of a dispute, and after having contacted the "customer" department of the campsite, any customer of the campsite may refer the matter to a consumer mediator, within a maximum period of one year from the date of the written complaint, by registered letter to the operator. The contact details of the mediator who may be contacted by the customer are as follows CM2C

Referral by internet by filling in the form provided for this purpose: www.cm2c.net

Referral by post: 14 rue St Jean - 75017 PARIS Telephone: 06 09 20 48 86

6 – IMAGE

You allow « SE KERVASTARD and any person that "SE KERVASTARD" wish stand in for photograph, record or film you during your stay at camping du Kervastard at Fouesnant and for use these images, sounds, videos and recordings on any media (especially on websites or web pages of Camping Le Kervastard – including facebook and Instagram – on communication mediums and on travel or tourist guides).

This authorization applies to you and people accommodated with you. Its only goal is to guarantee promotion and organization of the camping Le Kervastard and cannot in any way damage your reputation. This authorization is granted without charge, for any country and for 5 years.

7 – SECURITY DEPOSIT

For rentals: a deposit of 200€ will be required on handing over the keys. It includes the breakage of equipment and the cleanliness of the accommodation and will be returned to you on your departure, subject to no damage and the cleanliness of the accommodation. If the cleaning has not been done properly by you, a sum corresponding to the price of the final cleaning will be deducted from your deposit.

8 – ANIMALS

The presence of only one animal is tolerated per pitch, against supplement. We ask you to present its vaccination book at your arrival. Pets are not allowed in the Coco.

9 – RULES AND REGULATIONS

The rules and regulations are at your disposal at the reception and each person staying on the campsite undertakes to read, apply and respect them. Each tenant in title is responsible for the disturbances and nuisances of the persons staying with him or visiting him.

10 – RESPONSABILITY :

The campsite's liability is not engaged in the event of theft, loss or damage of any kind whatsoever, during or following a stay. Civil liability insurance is compulsory.

11 – RATES AND VAT :

The bill for the stay corresponds to the number of people declared at the time of booking and the number of places in the accommodation. Persons not declared in the contract are not allowed to stay. Our prices include VAT. The VAT applicable to our accommodation rates is 10%, subject to regulatory changes.

